

CASE MANAGER-SUPPORT SERVICES

Department: Health & Social Development

Term: Permanent Full-Time

Community: Happy Valley-Goose Bay

Closing: October 21, 2025

Responsibilities:

- Assisting various departments within DHSD when complex client issues arise or issues outside regular processes create the need to problem solve in order to navigate health care systems.
- Collaborating with patients, their families and medical professionals to complete assessments and coordinate a plan of care.
- Facilitate multiple care aspects and setting up case conferences between patients, families, physicians and other health professionals
- Develop effective working relationships with various departments within Labrador Grenfell Health and other health regions throughout the entire case management process
- Collecting and providing information in regards to financial assistance and community programs that may be of help to patients once discharged.
- Navigation of medical transportation system for income support clients
- Networking with various external agencies to organize supportive services according to the needs of patients.
- Coordinate visits between family members and individuals placed in long-term care, personal care homes and family caregiver homes
- Coordinating interpreter/translator services for case conferences as required
- Assist individuals who have concerns/complaints about health care systems and help to resolve/address issues.
- Assist individuals with finding appropriate housing options
- Other related duties as required

Qualifications:

- Bachelor's Degree in Social Work with a minimum 5-10 years case management experience - preferably a combination of experience in a health care setting (inpatient, emergency, outpatient, mental health, community supports, etc...) and community.
- Registered with Newfoundland and Labrador College of Social Workers
- Demonstrated ability to problem solve, reach out to key agencies/supports for clients, advocate on behalf of clients and families
- Proven ability to work effectively with Indigenous populations
- Strong assessment skills, ability to build rapport/ engage clients, build a trusting relationship and develop individual case plans
- Knowledge of group processes (consensus building, conflict resolution, case management, etc...)
- Good organizational skills
- Demonstrated effective written and interpersonal communication skills.
- Ability to multitask and work flexible hours
- Ability to work independently and as part of a team

Assets:

- Bilingual in Inuktitut and English
- Knowledge of the Labrador Inuit culture and northern communities

Benefits:

- Competitive Paid Leave Package
- Travel Benefit
- Labrador Allowance
- Group insurance including health and dental
- Group pension

Contact:

careers@nunatsiavut.com

Applications should be forwarded before 4:30pm on closing day.

The Nunatsiavut Government is an equal opportunity employer however preference will be given to beneficiaries of the Labrador Inuit Land Claims Agreement. Applicants are asked to clearly state their Nunatsiavut beneficiary number on their cover letter or resume when applying.

KAMAGIJAUGIALINNIK AULATSIIK- JUTTAUGIALINNUT IKAJOTIUSOT

SuliaKapvinga: Inositsiagittotitsigasuannimut Pivalliat augutinullu

Kanga: SuliaKainnaluni Ilonnainik SitontiKalluni

Nani: Happy Valley-Goose Bay-imi

killilipvinga: Oktobar 21, 2025

kamagijatsat:

- IkajutsiKattaluni adjigengitunik suliaKapvinginnik iluani DHSD uKumaittumaget sakKipata ikajuttaugasuajumut silatâni pusiugialet sakKegiamillu uKumailutanik sittutitsigiamut pingutitsigiamik inogusiujuunik paitsigutiugajattunik.
- UKâlaKataulluni ikajuttaujunut, ilagijanginnut ammalu ânniasiuuttilaginnik paitsigiamik kamagijaugialinnik amma aulatsiluni paitsigutiugajattunik.
- kamagunnaluni unuttunik paitsigutiugajattunikammalu atuinnagutjiKattaluni kamannimut katimasuaniujunik akungani paigijaugialet, ilaget, ânniasiuutet asinginnilu ilisimallagittunik ânniasiuuttilaginnik
- SakKeluni atunniKatsiajumik suliaKaKatigennimik adjigengitunut katutjiKatigennut iluani Labrador Grenfell Health asinginnilu annisiupvigalanniilonnaini kamagasuannimut pusiugialinni,
- Katitsuiluni amma Kaujimatitsiluni Kaujimajaugialinnik kenaujattâviusonut amma nunalinni ikajotiusoni ikajugajattunik ikajuttaugialinnik kamagijaujunik anittitausalippat,
- kamalluni inggautigigialinginnik niKitâtitsijikkut ikajuttauKattajunik,
- Kagitaujatigut kamaKattaluni asinginnut katutjiKatigennut ikajotiugajattunik pigumajanginnilu ikajuttaujut;
- kamaKattaluni pulagiaKatigenninnik ilagengujut kinakkunillu akunimut paigijaujunut, illugijaujuni paigijaujunut amma ilagenut paitsijiuKattajunut anggagijaujuni;
- kamalluni uKattaiugialinnik/ablasângutitsijijunuk kamannimut katimatsuaninni pigiaKaguni;
- ikajutsiluni kinakkunik isumâlutilinnik/nâmmasingiutilinnik pillugit ânniasiuutigalait ikajullugillu sittutitsigiamik/kamagiamillu pidjuttaujunik;
- ikajulluni kinakkunik napvâgiamut illumepvisaugunnatunuk;
- asinginnilu suliajiaugialinnik pigiaKatuaguni

Ilisimausigigialingit:

- NalunaikkutaKalluni Inoligijugiamut suliaKasimalluni 5-10 jârini-piluagajattumik ilisimannimik inogusiujuunik paitsigunnagiamik (ânniasiuupvimejunik, tuavittumejunik, anggatuinnagialinnik, isumatsiagittongittunik, nunalinni ikajutiugajattunik, etc...) ammalu nunagijaujuni;
- IitagijaugutiKalluni Newfoundland ammalu Labradorimi Inoligijiusongugiamut;
- PigunnaniKatsialuni uKumaigijani situtitsigunnagiamik, aigunnaluni katutjiKatigennut/ikajugunnatunut kiggatutanik, kiggatugunnaluni kamagijaujunik ammalu ilageajujunik;
- Pigunnaninga ilitagijautillugu suliaKaKataugunnaninga NunaKakKâsimajunnut;
- PitsatuniKalluni kamagunnagiamik, pigunnaniKallunilu suliaKaKataugiamik kamagijaujunut, sulijugijautsiagunnaluni ammalu sakKititsigunnaluni kamagijaujuut kamagijaugitsanginnik;
- KaujimmanniKalluni katingajinni pusiugialinnik (ununninginnut pigutitsigiamik, nâmmasingiutaujunik situtitsigunnagiamik kamagijaugialet kamagijauunitsanginnut,etc...)
- Piujumik suliaKaKataugunnanimmik ilitagijaugutiKalluni;
- IitagijauuniKalluni allasiasongugiamik ammalu uKâlaKatautsiagunnagiamik;
- Pigunnaluni unuttunik suliaKasongugiamik amma suliaKagunnaluni adjigengituni sitontini;
- Pigunnaluni imminik suliaKasongugiamik amma asinginnut suliaKattijunut

Atuvalligajattut:

- UKâlagunnaluni Inuktitut Kallunâtittullu
- KaujimanniKalluni Labradorimi Inuit IlikKusinginnik ammalu Taggamiut nunagijanginnik

Ikajuttaugotet:

- SuliaKatsiasongulluni Akilittutaulluni nukKangaviujuni Akilittutaulluni
- Namutuinnak aigalannimut IkajuttaugutiKalluni
- Labradorimi IkajuttaugutiKalluni
- katingautik Insurins-siKalluni ilagijautillugu inositsiagittonnimmi amma kigutiligijaunnimi
- katingautik utittitaugutik InutuKaunimmut

Kaujisallutit:

careers@nunatsiavut.com

Ottugautet âjausimagialet fimfiliak apvaKâttinagu matuttauvingata ullungani.

Nunatsiavut kavamanga atjigettisiKattatuk suliamsiuttunik tavatuak pigumajauluaKattatut ikajuttaugutilet Labrador Inuit Nunamik Satusainnimut AngiKatiegutingani. Ottugajuit allasiasimakKujajut Nunatsiavut ikajuttaugutilet numuranganik allavitsangata pigianningani suliamsiugutimillonnet ottugannimi.